

FAIR USE POLICY

1. It is important that all eligible customers are able to access our services. Accordingly, we have devised a Fair Use Policy which applies to:

(a) usage of The Glue's services and plans; and

(b) any Special Offers or services which are advertised by The Glue as subject to the Fair Use Policy ("Fair Use Special Offers").

2. We reserve the right to vary the terms of the Fair Use Policy from time to time where it would be reasonable for us to do so.

3. The Glue may rely on the Fair Use Policy where:

(a) Your usage of The Glue's Service is unreasonable; or

(b) Your participation in a Fair Use Special Offer is unreasonable, as defined below.

Unreasonable Use

4. It is unreasonable use of The Glue's Services where your use of The Glue's service is reasonably considered by The Glue to be fraudulent or to adversely affect the The Glue's network or other customers' use of or access to a service or our network.

5. It is unreasonable use of a Fair Use Special Offer where your participation in a Fair Use Special Offer is reasonably considered by The Glue to be fraudulent or to adversely affect The Glue's network or another customer's use of or access to The Glue's services or The Glue's network.

6. Among other things, "fraudulent use" includes resupplying a service without The Glue's consent so that someone else may access or use The Glue's services or take advantage of a Fair Use Special Offer.

Our Rights

7. Where you are in breach of this Fair Use Policy, The Glue may contact you to discuss changing your usage so that it conforms to this Fair Use Policy.

8. If, after The Glue has contacted you, your unreasonable use continues, The Glue may, without further notice to you:

(a) suspend or limit the Service (or any feature of it) for any period we think is reasonably necessary; and/or (b) terminate Your agreement with The Glue.



Asia Pacific
19 David Avenue
North Ryde NSW 2113
Australia
+61 2 9157 4555

Europe
Király utca 26
Budapest 1061
Hungary
+36 1 955 5888

We're The Glue Pty Ltd
ABN 14 612 411 668 | ACN 612 411 668
sales@theglue.com.au | www.theglue.com.au

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